

# About Us

*Bridal make up for the modern bride.*

COTSWOLD Beauty, founded by Amy Rose is a makeup bridal agency showcasing a carefully curated team of exceptional bridal MUA & hair artists. Hand-picked by Amy herself to recreate her signature make up style and provide the very best make up service for your special day.

COTSWOLD  
BEAUTY

COTSWOLD  
BEAUTY

COTSWOLD  
BEAUTY

## *Our Story*

After 10 years in the makeup industry the demand for Amy's supply has led to the progression of COTSWOLD Beauty, an agency which enables brides to view a selection of carefully curated bridal talent, all hand chosen by Amy. Through this platform you are able to view and book available artists that have professional high-end kits and all share the same philosophy and keen eye for detail.

# COTSWOLD Beauty Ltd

## AGENCY TERMS AND CONDITIONS.

It is the responsibility of the customer to familiarise, understand and accept responsibility of all the terms and conditions referenced here by COTSWOLD Beauty Ltd. COTSWOLD Beauty Ltd is the acting agent who facilitates the booking of your chosen artist who thereafter will provide their own individual contracted terms and conditions and is the principal contact/contract after the booking fee is taken.

## AGENCY BOOKING PAYMENTS

1. A non-refundable booking fee is required by Cotswold Beauty Ltd to secure your wedding date with your chosen make-up artist. A final balance is then required a month before the wedding date. Bookings made with less than 1 calendar month until the event are payable in full upon booking to secure the date.
2. Dates are secured on a first come first serve basis.
3. A date cannot be held without a booking fee.
4. Final payment is due 1 calendar month prior to the wedding date and deposited to COTSWOLD Beauty Ltd.
5. Paying your non-refundable booking fee confirms you are agreeing and accepting to be bound to the booking agency business terms & conditions delivered by COTSWOLD Beauty Ltd and those terms & conditions specified by your chosen artist:- as the customer you have the option to choose from the available artists who Cotswold Beauty Ltd acts as an agent on behalf of, the chosen available artist dictates their own pricing, runs their own diaries alongside Cotswold Beauty Ltd and operates under their own insurance. Booking or changing appointment/trial dates/wedding dates operates through the artist themselves and ultimately the booking is made with the chosen available artist. Payment of the booking fee confirms that the customer agrees to Cotswold Beauty Ltd forwarding on their contact details to their chosen available make-up artist.
6. Failure to make payments within the agreed time frame, may result in the cancelation of your booking.

## TRAVEL COSTS

1. All road travel on the wedding day is typically charged at 0.55p/per mile (round trip) and is worked out using post codes.
2. Travel is charged at standard 0.55p per mile diesel/petrol or based on train or tube fare or taxi if necessary, depending on the start time/accessibility to the venue. Trains will not be booked until the invoice has been paid in full.
3. Congestion, toll and parking charges may apply and will be quoted accordingly.
4. Destination weddings/events - Ground travel in the UK and in country of destination is required as well as flights and accommodation for the night before the wedding/event (and after if necessary). In some cases, a £250 travel day fee may be applied. (Please get in touch for further information on destination weddings)

## SPECIAL REQUIREMENTS

1. Accommodation close to the wedding venue may be required for the night before the wedding if; journey time is over 2 hours one way, the start time is 6am or earlier, or there are other foreseeable events/delays.

## LARGE BOOKINGS

1. a second artist may be required for large bookings
2. The cost of an additional artist will be outlined in your quote and details confirmed by your artist.

## TRIALS

1. Trials are offered by your artist once the wedding date has been secured with the booking fee.
2. Weekend trials are limited and will be provided on a first come first serve basis. Please inform your artist if you require a weekend trial.
3. Trials are advised for the bride but optional for the bridal party.
4. It is your responsibility to make yourself available for a trial.

## **IF YOU CANCEL OR CHANGE THE BOOKING**

1. All changes to a booking need to be made via email to your artist by the bride/wedding planner only.
2. Payments for work that has already been carried out is non-refundable.
3. Booking fees are non-refundable should you change your mind about the wedding date.
4. After your artist is booked, any service issues would be taken up directly with your artist and not with COTSWOLD Beauty Ltd booking agency.
5. Additional services need to be made via email to your artist prior to the wedding date and can only be accepted if time/resources allow. Reductions to services made after this time will still be payable in full and are at the discretion of the artist.

## **Postponements:**

- A new booking fee will be needed to secure a new date should you wish to move or postpone your original booking and is at the discretion of COTSWOLD Beauty Ltd.
- Any bookings that postpone to a different year may be subject to a slight yearly price increase and will be requested at your chosen artists pricing at the time of date change.
- In the unfortunate event that you need to cancel your booking completely:
- Cancelling within 3 months of the agreed wedding date = 50% of the remaining balance still due by the original due date.
- Cancelling 1 month or less prior to the wedding day = 100% of the balance still due.

## **IF YOUR ARTIST CANCEL'S OR CHANGES THE BOOKING**

1. In the unfortunate event that your artist is unable to attend on the day, due to illness or for last minute, unforeseen circumstances all efforts will be made to find an alternative artist within our team.
2. In the unlikely event that we cannot find a replacement artist, your booking will be fully refunded.
3. If an assisting artist is needed for large party's and they are unable to attend due to unforeseen circumstances your artist may ask for an earlier start time to accommodate original numbers, or a refund can be offered on services that have been forfeited.
4. Your artist reserves the right to cancel a booking following a trial, without a refund of the deposit, in circumstances where the client is uncooperative/makes it difficult to carry out their work or is booked under false pretences i.e for an event or other purpose.

## **IN THE EVENT OF DELAYS ON THE WEDDING DAY**

1. If you are aware of factors which could delay or hinder your artists journey, please advise them as soon as possible so they can factor this into their route. Your artist cannot be held responsible for any unforeseen factors.
2. Your artist is unable to offer a refund or compensation for delays caused by other wedding vendors, guests, or members of the bridal party arriving late to begin their service.

## **INSURANCE**

1. Once your booking has been secured, please contact your artist to provide you with an up-to-date copy of their insurance documents and contract.

## **PRODUCTS / ALLERGIES**

1. The client must inform their artists of any allergies/sensitivities/skin conditions before any services are carried out. This includes before/during the trial and afterwards if any sensitivities/problems have been found.
2. Discounts cannot not be given on services if you want to use your own products on the day. Artists cannot be held liable for the performance and longevity of their products.

## **WORK REQUIREMENTS**

1. To carry out all makeup services, your artists will need a cleared table/flat surface to set up on.
2. 15 minutes is allocated to set up and be ready in time to start services. If suitable conditions are not provided, your artist cannot be held responsible for delays if time is lost due to this.

-Thank you for your booking-

